THE DOORWAY

Summary of Doorway Activity as of 4/30/2019

Month to Month Totals Summary					
	Jan '19	Feb '19	Mar '19	Apr '19	Total to Date
Calls from 211	199	182	211	247	839
Clinical Evaluations	180	189	262	303	934
Naloxone Kits Distributed**	72	71	71	643	857
Treatment Referrals	187	265	324	408	1184
Individuals Seen	362	301	348	429	1440
Individuals Served*	472	444	493	593	2002

*The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

** Naloxone total for April 2019 includes kits distributed to community partners by eight of the Doorways.

Summary of Doorway Activity, 4/1/2019 – 4/30/2019

211 Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
AVH	3	0	0	0	3
Cheshire Medical Center	30	10	8	0	48
Concord Hospital	13	14	12	15	54
DHMC	4	2	0	3	9
Granite Pathways Manchester	17	19	10	0	46
Granite Pathways Nashua	1	1	2	0	4
LRGHealthcare	20	6	2	3	31
LRH	3	0	0	0	3
Wentworth-Douglass	28	9	8	4	49
Total	119	61	42	25	247

Count of Individuals Seen by Reason Type	Total
Opioid related	291
Alcohol related	79
Cocaine related	15
Marijuana related	5
Methamphetamine related	27
Other substance related	6
Other social service related	6
Total	429

THE DOORWAY

Summary of Doorway Activity as of 4/30/2019

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC	83
Walk-ins	114
Other*	232
Total	429

Count of Referrals Made by Type	Total
Medication Assisted Treatment	101
Outpatient-ASAM Level 1.0: Outpatient	46
Outpatient-ASAM Level 2.1: Intensive Outpatient	42
Outpatient-ASAM Level 2.5: Partial Hospitalization	5
Outpatient-Withdrawal Management	12
Peer Recovery Support	37
Residential-ASAM Level 3.1: Low Intensity	2
Residential-ASAM Level 3.5: High Intensity (Adult)	114
Residential-ASAM Level 3.5: Medium Intensity (Adolescent)	0
Residential-Withdrawal Management	49
Total	408

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a 211 referral call*	Individuals walking into a Doorway	Individuals Assisted by Telephone Only	Total Clients Served
AVH	0	17	3	20
Cheshire Medical Center	20	8	28	56
Concord Hospital	12	4	42	58
DHMC	2	20	7	29
Granite Pathways Manchester	4	171	42	217
Granite Pathways Nashua	1	67	3	71
LRGHealthcare	10	21	21	52
LRH	2	23	1	26
Wentworth-Douglass	32	15	17	64
Total Individuals Served*	83	346	164	593

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.